



Finding Network IP Address and MAC ID on KLK-E6

The KLK-E6 keypad makes it possible to view the controller's IP address, and the controller and keypad MAC ID. This information is useful when troubleshooting network issues in an ACA-E5 system. For this information to appear, the controller must be connected to an Ethernet network, and the keypad must be powered and connected to the controller.

Note: the Keypad IP address is not present, as keypad Ethernet functionality will be available in a future firmware release.

To view the Controller IP address and MAC ID:

1. From the Home screen menu choose "Settings."
2. From the Settings menu choose "Installation."
3. From the Installation menu choose "Network Settings."
4. On the Network Settings screen, you can view the controller's IP address, and controller and keypad MAC ID.

AM/FM	Network	7:30 PM
Controller:		
	IP:	192.168.10.7
	MAC ID:	00:01:C0:02:7D:84
Keypad:		
	IP:	Not Present
	MAC ID:	00:01:C3:02:6C:29

Network Screen on KLK-E6

Sphere Technical Support: 1-866-604-5245 M - F 8:30 a.m. - 7 p.m. EST



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