

Firmware Update for the X5 Single-zone Controller / Digital Media Streamer

This document provides a comprehensive summary of the Firmware Update

X5 Firmware 3.02.00

Recommended for:

All X5 installations to see an improvement in the performance of streaming services.

New Features:

N/A

Bug Fixes:

- SiriusXM: Fixed issues associated with account login
- SiriusXM: Fixed potential metadata errors
- SiriusXM: Fixed stream failover, and improved overall performance
- TuneIn: Improvements to Search via text entry allowing more returned results
- AirPlay: Connection improvements. Fixed issue that prevented users from being able to connect over time

Known Issues:

Issue: If the WAN connection is lost, once it is restored the previously active streaming service may not automatically restart.

Work around: Navigate to the top level menu and select a service to stream.

Issue: Spotify: When switching from a live stream such as SiriusXM, TuneIn, or vTuner that is in a paused state (MUTED displays on the user interface) to Spotify the text “MUTED” does not clear on displays immediately.

Work around: The “MUTED” message will clear as soon as a control button is pressed on a Russound keypad or the My Russound app (Play/Pause, Previous, Forward)

Issue: Pandora: Newly created stations do not appear in the station list until the screen is refreshed

Work around: The issue is resolved as soon as the screen is refreshed such as by navigating from the top level menu.

Issue: Pandora: When you select ‘Thumbs Down’ for a song, the next song will play twice in a row

Work around: None at this time

Issue: Pandora: When you have reached the maximum number of skips, the error message is not displayed on a Party Slave user interface or the My Russound app accessing the Party Slave. Note that the current track will not change because the maximum number of skips has been reached

Work around: None at this time

Issue: TuneIn: When saving multiple stations as favorites in a row and then removing the most recent one saved, it's possible that the wrong station will be removed from favorites.

Work around: After adding multiple favorites, exit the favorite menu and then re-enter the favorite menu before deleting any favorites

Issue: Party: Having a long Party session (overnight) while listening to SiriusXM synced across several X5's can cause the streamer to crash

Work around: The Streamer may reboot itself. If not, power cycle the X5

Issue: My Russound app: The stream will change from streaming data to a "Stopped" state while navigating very long lists using the app. In the "Stopped" state there will be no audio or metadata.

Work around: Make a selection from the list, this will play the selected audio and display metadata.

Issue: Loss of a WAN connection can take 10 minutes to display an error message on the user interface for streaming media.

Work around: None at this time, however the user interface is still fully responsive and can be used to select a non-streaming source for full audio and metadata.

Issue: Occasionally some message (info) screens will persist for over one minute.

Work around: None at this time, however the user interface is fully functional after the message.

Issue: X5 Configuration Webpage: When using Chrome, IE, or Safari to set a static IP address, the IP text field is too small and cuts off the end of the display of the address.

Work around: None at this time, however this is a merely display issue. The full address can still be viewed by clicking in the box and scrolling to the right. Firefox works fine

Issue: Zone specific "F1 /F2 Saved" message is displayed on a Party Slave user interface but the favorite is not saved for that zone.

Work around: None at this time. Please note that zone specific favorites are only accessible from the zone they are saved in.

Issue: Configuring the X5 for a Wireless connection without removing the CAT-5 connection during the unit reboot can cause the unit to crash.

Work around: Once you reconfigure the X5 for Wireless from the Configuration Webpage the unit will automatically reboot, be sure to remove the CAT-5 connection during the reboot. Alternately you can remove the CAT-5 after the crash and power cycle the system.

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